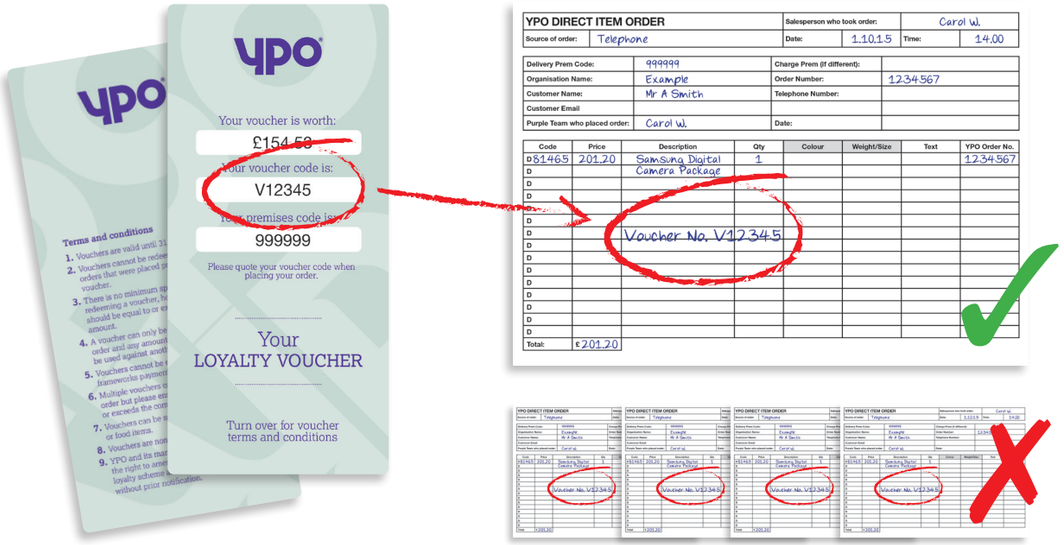
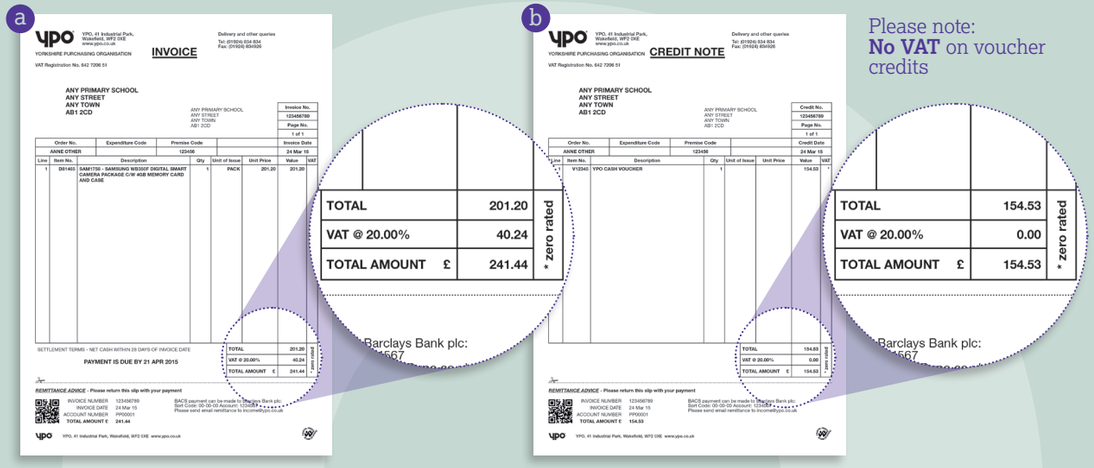
Redeeming your voucher couldn't be easier. Simply follow the steps shown below and on the right.

1. Place your order as normal but **please remember to quote your voucher code on your order.**
There's no minimum spend but please remember **your voucher can only be used against one new order and can't be split between multiple orders.**



2. After delivery you will receive an **invoice** (a) as usual for the whole value of the goods, ***PLUS*** a **credit note** (b) for the value of the voucher.



Please note:
No VAT on voucher credits

All vouchers expire on 31 January 2017 so please place your orders today!

The small print...

1. Vouchers are valid until 31 January 2017.
2. Vouchers cannot be redeemed against any orders that were placed prior to receiving the voucher.
3. There is no minimum spend against redeeming a voucher, however the order should be equal to or exceed the voucher amount.
4. A voucher can only be used against one order and any amount not redeemed cannot be used against another order.
5. Vouchers cannot be exchanged for cash or frameworks payments.
6. Multiple vouchers can be used against one order but please ensure the order is equal to or exceeds the combined vouchers amount.
7. Vouchers can be spent on any stock, direct or food items.
8. Vouchers are non-vatable.
9. YPO and its management committee reserve the right to amend this voucher, the YPO loyalty scheme and the terms and conditions without prior notification.

Any questions? Please contact our team on:
01924 834 834 or email **loyalty.credit@ypo.co.uk**