

Torbay Council

Scope of Services - Torbay council embarked on a period of change within their Children Services Department. The council were looking to engage with a preferred supplier of consultancy services to support in building the necessary culture and organisational infrastructure to deliver its ambitions.

Consultancy+ provided the council with a compliant route to market, enabling them to engage their preferred supplier without the requirement for running further competition.

Challenges faced - The key challenge for Torbay Council was the need for a route to market that was easily accessible allowing for a compliant, fast, and efficient engagement of their preferred supplier. Consultancy+ is designed to allow flexibility and to give control to the client, making it easy to use and ultimately solve the client's unique challenges.

Our solution - As the consultancy provider we delivered the following services:

- OJEU compliant framework
- Quick and easy call-off
- On-boarding of the preferred supplier
- Due diligence including insurance and credit checks
- Option to provide alternative quotes from Consultancy+ supply chain
- Time capture and invoicing
- Management information reports

Results - Within 7 days of first taking on the requirement, the Consultancy+ team successfully on-boarded Torbay's preferred supplier, provided the option to identify alternative suppliers, and completed all contractual requirements. The customer service provided by Consultancy+ is based around building strong relationships and foundations with each of our clients. We pride ourselves on the personal touch we provide when satisfying each of our client's requirements. This enables any hurdles to be overcome, and ensures both clients and suppliers are left satisfied.