

# PARKVIEW™

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# PROACTIVE MONITORING

## VS. NATIVE “PHONE HOME” MONITORING



Active “real-time” monitoring of equipment health and performance (vs. passive ping test)



Dynamic baselining for anomaly detection and event correlation



Detects pending failures so maintenance can be performed in advance



Event management. Filters out of the typical “phone home” noise

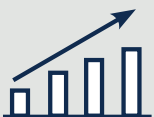


Automatically provides exact part number of the failed component – or the one predicated to fail. (No need for the customer to send log files.)



**31% Faster**

Resolves tickets **31% faster**



**97%** First-Time Fix

**97% first-time** fix rate

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