

# INTRODUCING THE EXPRESS LANE TO UPTIME

**PARKVIEW™**  
powered by  **bmc**

ParkView™ is a revolutionary, award winning, automatic fault monitoring platform that leverages Machine Learning to identify issues down to the root cause in data centre hardware. ParkView™ works 24/7 to proactively detect faults and significantly improves the speed and accuracy of problem resolution. If you're looking to maximise uptime, ParkView™ is a game changer with plenty of upside.



## KEY FEATURES

### Proactive & Predictive Fault Detection

ParkView™ identifies system issues – either as they happen or predictively beforehand

### Event Management

Once a fault or event is detected, ParkView™ instantly self-creates a ticket and identifies the exact nature of the issue and all relevant details to resolve it. ParkView™ will suppress all non-vital events including soft errors and status updates – only notifying you of issues that are pressing in nature

### Vendor Agnostic Interface

ParkView™ supports a wide range of OEMs, platforms, operating systems and generations. Real-time visibility to all events is enabled via one easy-to-use interface accessed via our CentralPark customer portal

## WHAT IT MEANS TO YOU

### Faster, more accurate fixes = more uptime!

- Incident resolution 31% faster than without ParkView™
- First-time fix rate of 97%+

### More time for you and your staff to focus on bigger picture initiatives

- ParkView™ detects the faults for you. No need to contact us to initiate support, run diagnostics or provide log files
- Average of just 2 touchpoints between customer and service provider vs. an industry average of 8

### Extremely Secure

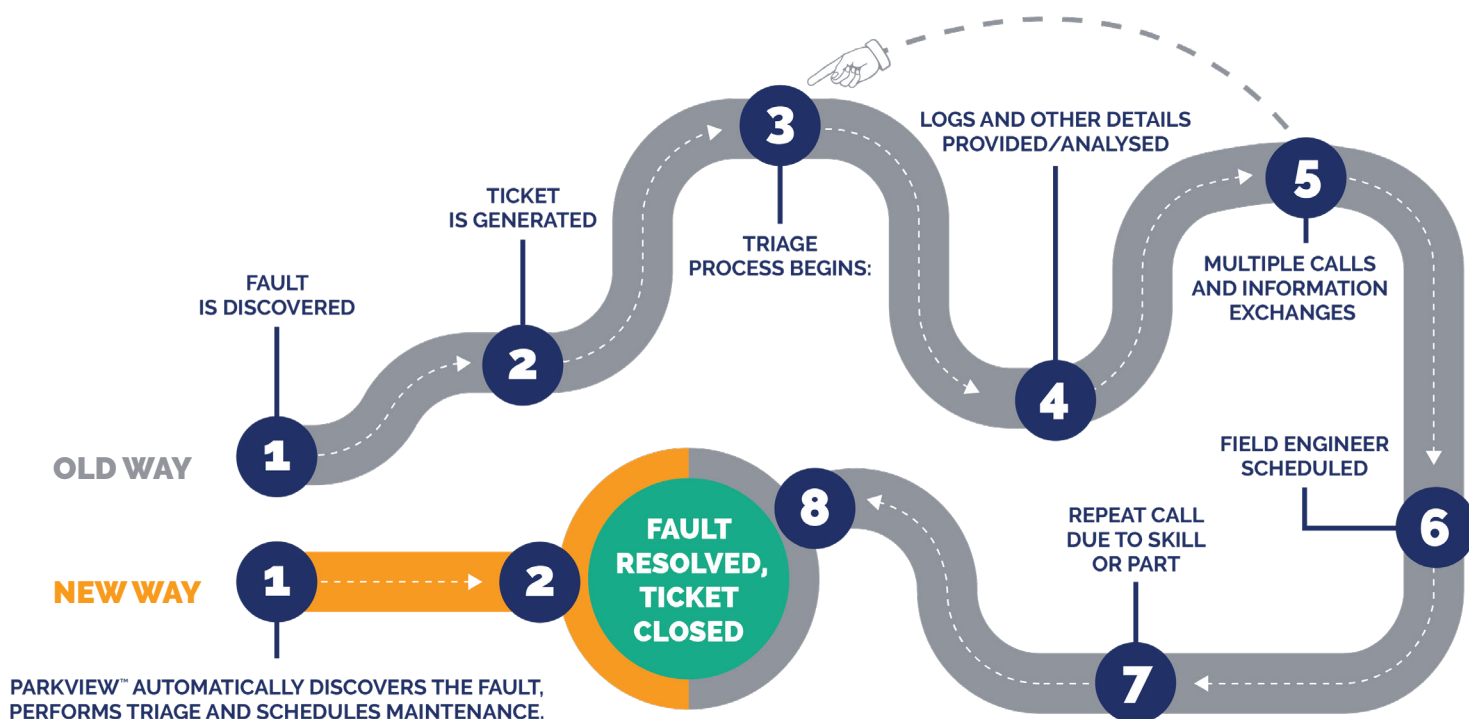
- Security features based on your company's individual requirements and ensure that non-public data is never accessed or transmitted
- The machine data that is transmitted outbound to the ParkView™ monitoring infrastructure is SSL encrypted

Contact a Park Place Technologies representative today on +44 (0) 208.885.9900 to learn more about ParkView and to maximise your uptime.

# AN ENHANCED CUSTOMER EXPERIENCE

Traditional data centre management is outdated. It's slow and reactionary, costing you precious time and money.

With ParkView's proactive hardware monitoring, we've automated the maintenance process, resulting in faster fixes and less unscheduled downtime. And that means more time for you to devote to other important initiatives.



**PARKVIEW™**  
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**PARK PLACE**  
TECHNOLOGIES

**Smarter Data Centre Support™**

[ParkPlaceTechnologies.com](http://ParkPlaceTechnologies.com)