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User Guide | Ref No: 1181

Water, Wastewater and Ancillary Services

Framework Agreement



This is an interactive PDF

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About YPO

YPO provides procurement solutions for public sector organisations to set up or renew contracts for a wide range of services.

Established in 1974 by a group of 13 local authorities, we are the UK's largest public sector buying organisation and we are still 100% publicly owned today. We work closely with our suppliers and collaborate with other public sector buying organisations to achieve efficiencies and value for money, returning all our profits back into the heart of the public sector. Our team of qualified procurement professionals can offer advice, guidance, and expertise on procurement, as well as regular engagement and communication to make sure your objectives are achieved.

Overview

Start date

1 September 2023

Expiry date

31 August 2027

Extension(s) (if applicable)

N/A

Contracting authority (CA) call-off period:

Customers can specify a contract period, based on the term that will best suit their requirements up to the framework end date

Contract notice reference number

2023/S 000-021854

Potential maximum value

£1 Billion

Geographical Location(s)

National

Specification, overview and lot structure

This framework provides a compliant route to market for the procurement of water, wastewater and ancillary services for all public sector bodies. It is a YPO led collaboration in partnership with ESPO and West Mercia Energy.

We can support you in reducing your water consumption, make your usage more efficient and supply more resilient. Combined with our competitive prices and prompt service, we can be your one-stop shop for all your water connection needs. You will be given your own dedicated account manager to ensure one single point of contact throughout to help you monitor and stay on top of your usage. All aspects of water retail services associated with the supply of water, wastewater and ancillary services are available including:

- Account management
- Customer service
- Billing
- Credit control
- Metering services, including but not limited to reading, replacement, resizing, accuracy testing, installation and removal
- Data management and reporting, including web portals and associated services
- Roads and property drainage
- Sewerage services including trade effluent
- Emergency contingency planning
- 24/7 emergency support
- AMR installation and operation
- Contingency planning
- Leak detection and repair
- Water audit site surveys
- Water footprint assessment
- Tariff optimisation and benchmarking
- Cost recovery
- Legionella risk assessments

Category (Lot)	Description	Method of awarding
1	Water, Wastewater and Ancillary Services	Direct Award

Benefits of using the framework agreement

YPO's framework agreements are established to allow customers to purchase goods, works or services from suppliers/providers via either direct award or further competition.

Benefits of using the framework agreement:

- Ensures full compliance with Public Contracts Regulations
- A single retailer to deal with all water and wastewater matters, irrespective of the wholesaler regions customer sites reside within
- Provides direct liaison on the customer's behalf with wholesalers

- A named key account manager to take ownership of issues and advise on water saving measures
- Unlimited login accounts for the online web portal "MyAccount" which provides customers with full access to their account
- Active water management service delivered for free, helping to increase accuracy of data, and identify wastage and opportunities for efficiency
- Consolidated or site level billing
- A choice of billing frequency, with monthly as standard
- Turn-key leak detection and repair service
- Access to a range of additional ancillary services

at additional cost, e.g. Legionella reporting, water reduction measures, etc.

- No-cost and low-cost funding models including traditional capital expenditure and fully funded gainshare models
- All ancillary works to be fully specified and costed and to include a return on investment (ROI) calculation prior to the customer's approval to commence, with benchmarked performance management throughout to ensure that the stated benefits and savings are realised
- Customer onboarding completed within 20 working days of returning a signed contract.



Suppliers/direct award

Through the YPO Water and Ancillary services 1181 framework, the framework offers a direct award route to market with Wave.

As there is only one supplier awarded under the framework, we have put in place an approved agreement with them, which means a straightforward procurement process for you.

If you would like to discuss your Water contract directly with us, please contact: energy@ypo.co.uk and a member of our Energy Team will be more than happy to assist and guide you.

Terms and conditions

Suppliers/providers awarded to the framework agreement have agreed to and signed YPO's standard Terms and Conditions. These can be amended by the CA and supplier/provider by mutual agreement to include additional terms to supplement the standard Terms and Conditions. A variation form is included in the standard Terms and Conditions document to allow customers and suppliers/providers to amend any terms if required.

Contact information

The YPO energy team is always here to help. If you would like to discuss anything in greater length, have any questions regarding any of the information above or would simply like some guidance, please contact us at: energy@ypo.co.uk and one of the team would be more than happy to assist.

