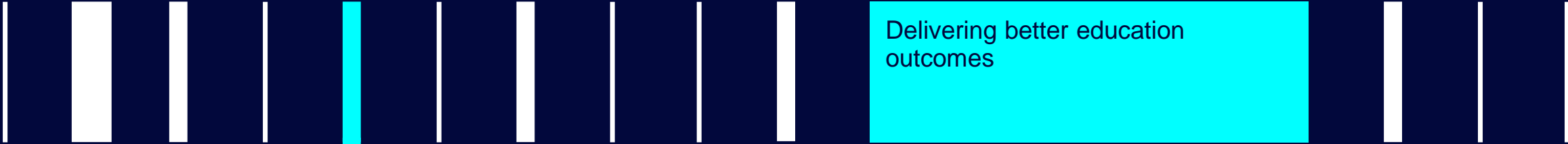




**Delivering  
better  
education  
outcomes**



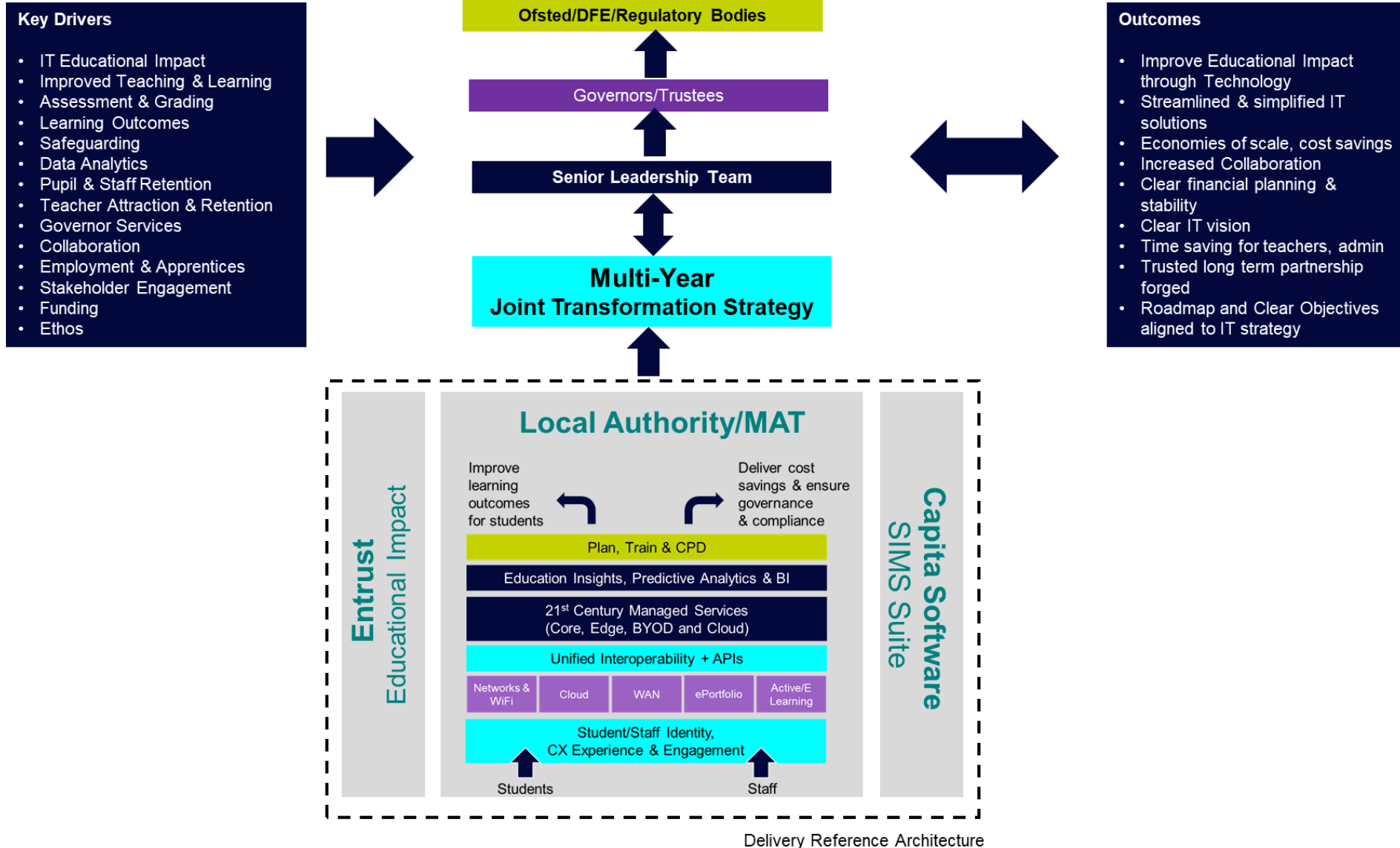


Delivering better education  
outcomes



**Services & Solutions**

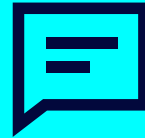
# Strategic Education Engagement Methodology



## Off the Shelf Solutions



Managed Services to MATs,  
Individual Schools and Local  
Authorities



Educational pedagogy and  
School Improvement Services



Customer Value Propositions



Consultancy, strategic planning  
and professional services

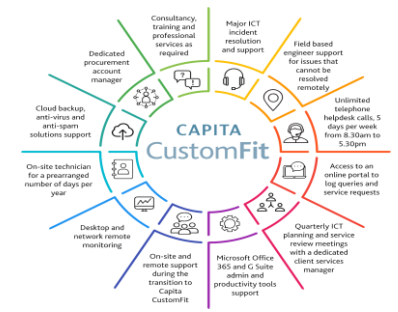


Procurement



BI, Analytics and Software

# Managed Service Off the Shelf Offerings



## Primary School Custom Fit

½ day, 1 day, 2 day per week IT engineer and remote support packages

3<sup>rd</sup> line remote support services

Engineer call off days price list

## Secondary School Custom Fit

1-5 day per week engineers and remote support packages

Senior technician call off days

3<sup>rd</sup> Line support service

Proactive network monitoring services

Fully outsourced Managed Service

## Bespoke Primary MAT

Template/cost model for Primary MAT

Bespoke from X days per week of engineers for MAT

3<sup>rd</sup> line remote service

Proactive MAT network monitoring

Fully outsourced managed service

## Bespoke Secondary MAT

Template/cost model for Secondary school MAT

Bespoke from X days per week of engineers for MAT

3<sup>rd</sup> line remote service

Proactive MAT network monitoring

Fully outsourced managed service

## Bespoke Local Authority

Bespoke Managed service offering

# Educational pedagogy and School Improvement Services

## EducationSpace

The digital platform for education professionals:

- GovernorSpace: A space for Governors and Clerks to access support and development to increase the effectiveness of governance.
- SENDSpace: A whole-school development programme to create better outcomes for your pupils.
- NQTSpace: A comprehensive service for successful NQT Induction.
- WorkExperienceSpace: For successfully managing your work experience activities.

## Online Safety Training

Consultancy, training and packages including:

- Teaching Online Safety:
- EPICT Qualification Online Safety Training
- Online Safety in your Curriculum (Primary/Secondary)
- Online Safety for Parents

## School Improvement

Consultancy, training and packages including:

- Assessment and moderation: support to review and develop assessment approaches to ensure best practice
- Curriculum support including computing curriculum: supporting and improving the quality of teaching and learning
- Leadership and Management Support: providing support for schools and academies from a curriculum, safeguarding and strategic viewpoint

## MIS Support

Support for Capita SIMS including:

- Service Desk (Telephone, email and remote support)
- 24/7 Self-service portal
- Training
- Guidance Notes
- Upgrade support
- Workshops and user groups

## Governor Services

Consultancy, training and packages including:

- Governor and Clerking Services: ensure your governors and clerks are confident and prepared to meet the statutory requirements of their role
- Governor Consultancy: support the three core functions of School Governance - ensuring vision and strategic direction, holding school leaders to account, and overseeing financial performance.
- External Review and Development Support

# Educational pedagogy and School Improvement Services

## SEND Support

Consultancy, training and packages including:

- Cognition and Learning: support your staff and pupils to manage a range of learning difficulties and disabilities from 0-25 years
- SENCo Support: to ensure your SENCo knows the latest guidance, best practice and tailored to your school
- Inclusion and Wellbeing: helping you meet all of your requirements for the Ofsted judgement – personal development, behaviour and welfare.

## Finance Services

Consultancy, training and packages including:

- Maintained Schools: supporting maintained schools with all aspects of finance and administration
- Academy Conversions: From single academies, to multi-academy trusts we can help you manage the whole process of converting to an academy
- BACS Bureau Service: a quick, accurate and simple service that includes payroll, creditor and supplier payment, payment collection and fees refunds

## Mental Health

Consultancy, training and packages including:

- Ways to Wellbeing Award: Supporting the mental health and wellbeing of children, young people and staff in school.
- Horizons - Maintaining Wellbeing in a Digital World: a three-part series focussing on coping with an online life, ecological approaches to mental health and behaviour and SEN and the associated risks.

# Capita's Modern Workplace

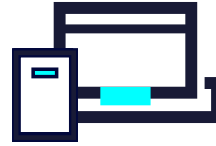
for Education

Empower people, while retaining **control over security of data**.

User-centric solution centred around a **single secure identity** is critical.

Capita's Modern workplace **framework** provides a path to transform.

Cloud Managed Device



User experience:  
Desktop Single Sign On\*  
into all applications



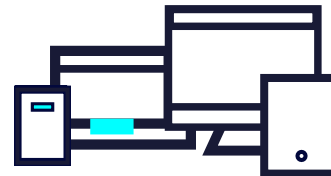
Legacy Applications



Any Connection

SIMS  
ID

Any Personal Device



User experience:  
Multi-factor Authentication,  
then Single Sign On into all  
applications

Automate user  
provisioning

Centralise  
Security

Keep data and  
users safe

Parents

Students

Staff



# Services & Solutions

**Cloud**

**Security**

**Connectivity**

**Networking & WIFI**

**AV**

**Hosted Services**

**Project Management**

**Professional services for  
School Installations**

**New Build and Large  
Infrastructure Projects**

**SIMS**

**Education Software  
Licensing**

**BI/Analytics for MAT's and  
individual schools**

**Curriculum Led Financial  
Planning dashboards for  
MATs**



## Get in touch

For more information  
on how we can  
support your journey  
to success, speak to  
our education expert:  
David Powles

David.powles@capita.com  
07596 329141

[www.capita.com](https://www.capita.com)