Canal & River Trust use SCC.

> "Through our IT partner, SCC, the Trust has been able to deliver value for money, mobility and innovation. They understand our business and IT requirements having taken the time and the trouble to learn about the Trust."

Canal &
River Trust
Keeping people, nature & history connected

Canal & River Trust enlisted SCC to help solve their challenges around establishing new business streams from their days as British Waterways, which they evolved from in 2012.

Cost pressures for the IT function meant they were seeking to innovate and deliver value from their finite resources, and SCC was integral in helping Canal & River Trust change their IT systems.

Richard Walsh, Head of IT for Canal & River Trust, explained how this huge change happened over one weekend: *"The first weekend in July, 2012, we entered Saturday morning as British Waterways, and we exited on Sunday evening as Canal & River Trust."*

SCC is the sole provider of the core services and integrated IT across the entire infrastructure, solving the Trust's need to transform and improve the services delivered, while ensuring operating costs are as low as possible.

Mobility, delivered through SCC's technical solution, has allowed greater productivity, efficiency and ease for the Trust's field volunteers who work remotely.

Walsh added: *"Mobility will help the Trust to grow. SCC has revolutionised the way we carry out field work and enabled IT to be delivered wherever our staff may be.*

"As a fairly new organisation, we're moving very quickly and I needed a trusted partner who can support us and offer the flexibility to help us grow, which is what SCC offered us.

After five years of partnership, I have complete confidence in SCC's understanding of our business and IT requirements after they took the time and the trouble to learn about the Trust."

"Outsourcing revolutionised IT in British Waterways, and now it has in the Canal & River Trust. Through SCC, the Trust has been able to deliver value for money, mobility and innovation."