

# Birmingham Community Healthcare use SCC.



With pressure on it to reduce budgets across the board, Birmingham Community Healthcare was looking for a new approach to the way its clinical staff worked, seeking reduced costs, improved efficiency and a better working life for its staff.

Birmingham Community Healthcare   
NHS Trust

The NHS Trust provisioned an SCC Mobile Workspace Solution under a new, Mobile Working Solution (MWS) Framework that is breaking new ground in UK healthcare.

The challenge BCHC faced was no small one, with over 3,000 community based clinicians delivering more than 100 clinical services from over 400 locations spread all over the region.

Due to the disparate manner in which each service had grown all of them were working using a variety of different applications and platforms, with a range of disparate approaches to working and reporting.

Due to the complexity, importance and sensitivity of Birmingham Community Healthcare's workload, implementing a Mobile Workspace Solution was never going to be either easy nor straightforward, but with SCC's experience in this field – simplification was achieved.

BCHC realised from the outset that no out of the box solution was going to be able to satisfy their requirements, meaning that they would have to work with a trusted partner to create a custom MWS Framework designed precisely for their needs.

SCC was able to advise, guide and demonstrate the end-end solution along with advising on defining a device strategy – resulting in delivering a near £300 per unit saving on the requirement for a ruggedised mobile device alone.

*“Despite the fact that SCC's solution fundamentally changed the way in which our clinical staff operate their day to day jobs, user adoption of the new system was surprisingly smooth,”* said Vicki Arnold, Associate Director of Informatics at Birmingham Community Healthcare NHS Trust.

*“They designed the solution from the ground up with an eye on simplicity and ease of use, with the result that today, all a staff member really needs to complete their work is the ability to remember their log in details.”*

*“That simple gateway to a whole new approach has had an enormous impact upon the way we work, allowing us not only to streamline our commercial assets but also to free up more clinical time for patients and afford our staff a far better work/life balance.”*