

5 Boroughs Partnership NHS Trust use SCC.



“SCC has helped us make a rapid start towards implementing our mobile workforce strategy. Their relationship with suppliers and the dedication of our account manager made it a success, so that we hope to be working with them more as our strategy rolls out further.” David Kelsall – Assistant Director of Informatics ”

5 Boroughs Partnership NHS Foundation Trust

5 Boroughs Partnership NHS Trust, a Trust that provides services in community clinics, day care centres as well as in-patient care, needed to implement a long-term strategy to enable true mobile working, making its employees more efficient.

They appointed David Kelsall, Assistant Director of Informatics, to oversee the project which includes the deployment of over 1,400 tablet computers.

SCC was subsequently trusted to ensure deadlines were met, despite challenges including the necessity to airfreight devices from the Far East.

Lenovo tablet PCs were chosen over iPads and laptops for a number of reasons including security, with card readers, and only having to support one type of device rather than multiple physical form factors, operating systems, and versions of applications.

As part of the Trust's mobile working strategy, which includes both a new clinical software system and Wi-Fi implementation across multiple sites, there were tight timescales to procure and roll-out a large number of devices, due to monies becoming available earlier in the project than originally forecast.

When problems arose with docking stations during the roll out of the project, SCC used their close relationship with Lenovo and managed to broker a resolution to the satisfaction of both supplier and customer.

Now devices are rolling out of SCC's automated configuration facility, which the local NHS IT technicians can remotely access, making the 5 Boroughs' mobile working strategy a reality for those NHS employees out in the community and across the Trust's sites.