

DISASTER LANDSCAPE YEAR IN REVIEW

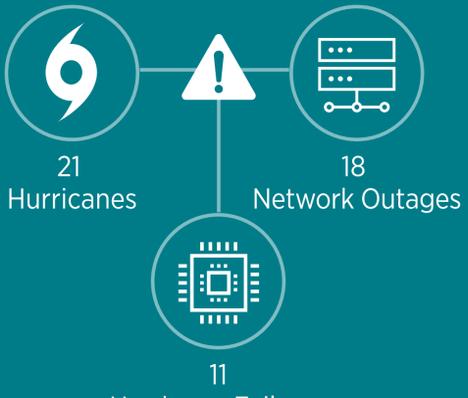
Detailed below are the key trends and insights from last year's disaster data report. In it, we deploy Sungard's internal data — showing when, where and why we've managed disasters for our customers around the globe — to make three key recommendations for the year ahead.

2017 OVERVIEW

TOP 2017 DISASTER DRIVERS IN THE U.S. AND U.K.

105

Customer disasters managed in Sungard facilities worldwide



2018 OVERVIEW

TOP 2018 DISASTER DRIVERS IN THE U.S. AND U.K.

Trends from the previous year continued with **THREE EXCEPTIONS**:

91

Customer disasters managed in Sungard facilities worldwide

Hurricanes **DECREASED**

80%

Terrorism **DECREASED**

100%

Power Outages **INCREASED**

77% Taking the top spot of the year

HISTORICAL OVERVIEW

2008

2018

- ✓ The **largest disaster drivers** are not high-profile events, rather they are **network and communications related**
- ✓ Over the past decade, categories such as **hardware, are not as prominent as they once were**
- ✓ Drivers behind **disasters are becoming more diverse** than in earlier years

What does this mean for **YOUR BUSINESS?**

KEY TAKEAWAYS

- 1 Primary risk to resilience and availability **is not** weather and terror
- 2 **Large rise** in power outages highlights risk to business continuity
- 3 Terrorism and extreme weather impacts had **large declines** in 2018

RECOMMENDATIONS

- 1 **The key risks are technology related:** Ensure your DR/BC plan is focused in this area
- 2 **Protect your business:** Sungard's facilities have full power redundancy
- 3 **Don't take chances:** A robust DR/BC plan is the best protection against future events.

For a closer look into the risks organisations are facing today — and how we're helping customers manage them — view our [Disaster Landscape webinar](#), or read about our full Workplace Recovery portfolio [here](#).

With 40 years' experience recovering for global organisations, we help you navigate the complexity of the world today. Let us develop a workplace recovery strategy that protects your operations in key business centers in Europe, such as London, Paris and Luxembourg. Call 0800 143 413 or visit [Sungard Availability Services](#) for more.