



# Business Support

Your people are your most valuable asset, so making sure your HR systems, insurance and other support services are effective will help you to retain and protect them. We have access to some of the best recruiters, financial and support services in the country.

## Highlights

- + We create bespoke solutions to meet your needs
- + Knowledge sharing through regular newsletters, events and webinars
- + Variety of service options available nationwide
- + We can manage all your supply teaching and staffing requirements
- + Wide range of insurance services for MATs, including claims handling

## Added Value

- + Pre-qualified suppliers
  - + Giving you a confidence in their quality of service/products
- + Reduced timescales
  - + No need to pre-qualify suppliers or publish requirements by OJEU
- + Easy to use
  - + You only need to identify their requirements, present these to the market and award a contract
- + Fully EU Compliant
  - + All YPO service agreements are fully legal and in line with EU regulations

## Why YPO?

- + Not-for-profit organisation
- + Free support and advice from YPO's procurement experts
- + Free benchmarking
- + A dedicated account management team
- + Access to CPDs and MAT forums
- + Loyalty scheme for academies
- + Nationwide service agreements
- + Over 40 years' experience in the education sector

# Business Support Service Agreements

	<b>Banking Services</b>	A quick and simple route for your general banking services and money transaction services. This agreement also includes credit and debit card payment processing and bill payment systems.
	<b>Cash Collections</b>	A service agreement for the secure collection, processing and consolidation of money to high street banks and nominated cash receiving facilities.
	<b>Consultancy</b>	Do you have a consultant in mind? Do you want us to source a consultant for you? If so we can help. This service agreement can provide a wide variety of consultants, including consultants for health and safety, procurement support, catering, school reviews, and much more.
	<b>Temporary Staff</b>	We can support you with all your supply teacher and staffing needs across your multi academy trust. Our team of experts will work closely with you to guarantee the quality of candidates.
	<b>Insurance Services II</b>	This service agreement provides your MAT with a wide range of insurance and insurance brokerage services covering travel, personal accident, property and motor insurance, as well as growing areas of risk such as cyber risk. This agreement also covers support services such as claims handling and risk management.
	<b>Postal Goods &amp; Services</b>	A franking machine is one of the easiest ways to simplify your mailing process it's a quick, easy and accurate means to manage your post while at the same time saving you money on every item you send. This service agreement also includes collection and delivery services, software which will help consolidate mail and an outsourcing solution.
	<b>Removal Solutions</b>	This service agreement provides a wide range of removal services, including small scale, large scale and specialist removals. These services are all provided by a single managed service provider, Harrow Green Ltd and they will give you the opportunity to use smaller and local suppliers, if preferred. Additional services through this agreement include storage, disposal and recycling.
	<b>Vehicle Hire or Purchase</b>	We have a wide range of fleet service agreements available for all your vehicle requirements, from the hire or purchase of minibuses, cars and LCV's, to the supply of garage and workshop equipment
	<b>Translation &amp; Interpretation Services</b>	This service agreement includes services to provide verbal and non-verbal translation and interpretation services. These services can include face-to-face, telephone and video interpretation.
	<b>Travel Management Services</b>	This service agreement covers all your travel requirements, including rail, hotel bookings and venue hire. Through this agreement your MAT can have access to an easy-to-use online or offline booking tool with full help and support throughout the booking process.