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User Guide | Ref No: 1280

Domestic Appliances

Framework Agreement



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About YPO

YPO provides procurement solutions for public sector organisations to set up or renew contracts for a wide-range of services.

Established in 1974 by a group of 13 local authorities, we're one of the UK's largest public sector buying organisation and we're still 100% publicly-owned today. We work closely with our suppliers and collaborate with other public sector buying organisations to achieve efficiencies and value for money, returning all our profits back into the heart of the public sector. Our team of qualified procurement professionals can offer advice, guidance and expertise on procurement, as well as regular engagement and communication to make sure your objectives are achieved.

Overview

Start date

22.05.2025

Expiry date

21.05.2027

Extension(s) (if applicable)

1 + 1 expiring - 21/05/2029

Contracting authority (CA) call-off period

CA's can specify a contract period, based on the term that will best suit their requirements. YPO generally recommend a call-off period of no longer than 4 years.

Contract notice reference number

2025/S 000-004758

Contract award reference number

2025/S 000-022956

Rebate

3% Rebate to be paid by the supplier / provider

Geographical location(s)

National

Specification and overview

This framework is for the supply of Domestic Appliances.

The framework provides customers with a route to market for the supply of Domestic Appliances, meaning customers do not need to publish their requirements or prequalify suppliers/providers in order to procure these products and services from them. Customers can ‘call-off’ from this framework agreement, i.e. use this framework to establish a contract.

This is a UK wide framework agreement that is available to any eligible UK public sector organisation. The framework can be used to procure services both above and below the threshold. Through the framework, customers can procure a wide range of Domestic Appliances. The contract can be accessed for stock supply through the YPO catalogue and also by further competition. If you wish to utilise Lot 8 and run a Further Competition, please get in touch with us on wfm@ypo.co.uk for further details.

Lot structure

Lot	Description	Method of call-off contracts
01	Welfare Range**	YPO Catalogue Products
02	Cooling	YPO Catalogue Products
03	Cooking	YPO Catalogue Products
04	Washing	YPO Catalogue Products
05	Small Domestic Appliances	YPO Catalogue Products
06	Water	YPO Catalogue Products
07	Televisions	YPO Catalogue Products
08	Contractual	Further Competition



How to Award/Call-Off

To access the framework agreement, customers should complete and return the Non-Disclosure and Customer Access Agreement.

To access the framework agreement, customers should complete and return the Customer Access Agreement.

Evaluation must be fair and transparent, and the methodologies used to evaluate must be provided to the suppliers/providers within the further competition documentation.

YPO can help customers produce specifications, qualitative questions, pricing schedules and evaluation criteria to undertake a further competition. Clarification responses, evaluation of further competition submissions, drafting of award letters and contracts and applicable Contract Award Notices are elements of the process that will need to be completed by the customer. Customers must inform YPO of the outcome of any further competition they undertake themselves.

When running a further competition, customers should award based on the most economically advantageous tender and must provide suppliers/providers with the methodology behind the evaluation, including the evaluation criteria and the weightings that are applied.

The selection/award criteria used to establish the framework agreement was:

- The weightings for cost, quality, delivery, customer service and added value can be re-opened for evaluation within the further competition.
- Customers can also set any appropriate KPI's and/or service levels within the quality award criteria.
- Cost 45% Quality 15% Delivery & Customer Service 20% Social Value / Sustainability 20%



Terms and conditions

Suppliers/providers awarded to the framework agreement have agreed to and signed YPO's standard Terms and Conditions. These can be amended by the CA and supplier/ provider by mutual agreement to include additional terms to supplement the standard Terms and Conditions. A variation form is included in the standard Terms and Conditions document to allow customers and suppliers/providers to amend any terms if required.

Contact information

For further information or to discuss individual requirements, please use the contact details below:

Name	Kayley Fox
Category	Workwear, Catering and First Aid
Email	kayley.fox@ypo.co.uk



**Lot 1 - Welfare

This lot was set up to be specifically aimed at clients who run Welfare Support Programs, offering a concise and cost effective range of domestic appliances, all under a Compliant Agreement. The products within this lot are all priced to include Delivery, Installation and the removal of the old appliance.

The key features of this lot include:

- All appliances are installed by electrically qualified engineers
- All Gas appliances are installed by Gas Safe qualified engineers
- All engineers are Enhanced DBS checked
- Full PPE on installation where required, including Covid specifications
- Targeted 5-7 Day lead times
- End user contact made prior to installation to discuss resident requirements
- Full 12 month warranty on all appliances

