

YPO Loyalty Scheme Terms and Conditions

- The YPO Loyalty Scheme is paid on invoiced purchases made between 1 January and 31 December of the previous year.
- The YPO Loyalty Scheme is based on YPO product and YPO food purchases only.
- Contract services and framework agreements are excluded from the YPO Loyalty Scheme.
- The YPO Loyalty Scheme voucher will only be issued to customer accounts that have generated a loyalty reward of £10 or greater.
- Un-invoiced items, items on backorder or out of stock will not count towards the YPO Loyalty Scheme.
- Cancelled or returned items will not qualify for the YPO Loyalty Scheme.
- The YPO Loyalty Scheme voucher will be issued to accounts that are not in arrears at the time of issue.
- The YPO Loyalty Scheme issue will be made in the form of a voucher with a unique voucher code. The voucher amount can only be redeemed against orders placed after the voucher issue date.
- Details of how the voucher can be redeemed will be included with the voucher correspondence including redemption period.
- Vouchers cannot be exchanged for cash or contract services payments.
- Payment of the YPO Loyalty Scheme is at the complete discretion of YPO's Management Committee.
- YPO employees are excluded from the YPO Loyalty Scheme.