

# About YPO

YPO provides procurement solutions for public sector organisations to set up or renew contracts for a wide range of services. Established in 1974 by a group of 13 local authorities, we’re one of the largest public sector buying organisations in the UK and we’re still 100% publicly-owned today. We work closely with our suppliers and collaborate with other public sector buying organisations to achieve efficiencies and value for money, returning all our profits back into the heart of the public sector. Our team of qualified procurement professionals can offer advice, guidance and expertise on procurement, as well as regular engagement and communication to make sure your objectives are achieved.

## Overview

Start date:	1 April 2019
Expiry date:	31 March 2023
Extension(s) (if applicable):	Not applicable
Contract notice ref. no:	2017/S 241-499917
Potential maximum value:	£1,200,000,000
Geographical location(s):	National

## Specification, overview and lot structure

YPO has a comprehensive range of energy supply contracts awarded through a competitive tender process, meaning you can come direct to us and be sure your new Electricity contract is fully compliant with all public sector procurement regulations.

We know that securing energy contracts can be a complex and difficult process, but we are here to help you. We offer a range of contract types and lengths that offer great value.

Through our awarded supplier, npower. Our framework provides you with a direct route to market via direct award.

LOT	DESCRIPTION	METHOD OF AWARDING
1	Framework agreement for electricity: half hourly, non-half hourly and unmetered supply supplied by npower	Direct award

## Benefits of using the framework agreement

YPO's framework agreements are established to allow customers to purchase goods, works or services from suppliers via either direct award or further competition.

Benefits of using the framework:

- Ensures full compliance with Public Contracts Regulation
- A named key account manager at the supplier to take ownership of issues and provide help, guidance, and training
- Dedicated customer support team and credit controller. There are clear escalation points, all the way up to CEO if the service is not meeting the customers' requirements
- Query management
- Monthly supplier relationship management meetings between YPO and npower to go through performance, billing and credit issues, complaints and queries, SLAs and KPIs to ensure that any issues are identified and resolved, and the contract runs smoothly
- A range of trading strategies from a low-risk purchase in advance option, to more riskier strategies where some of the volume is left to be purchased within the supply period
- Access to npower's web portal. This will show portfolio, billing, and consumption information
- A green energy and carbon offsetting product, which will help support customers in meeting their net zero targets
- Fully configurable billing groups to ensure that bills are issued and managed exactly as customers require; consolidated or site level billing
- Robust processes in place to ensure that an accurate bill is produced in a reasonable time
- Installation of automated smart meter devices
- Support with helping customer reduce consumption and carbon emissions

## Supplier

Through the YPO Electricity 791 framework, the framework offers a direct award route to market with npower.

As there is only one supplier awarded under the framework, we have put in place an approved agreement with them, which means a straightforward procurement process for you.

If you would like to discuss your electricity supplies directly with us, please contact: [energy@ypo.co.uk](mailto:energy@ypo.co.uk) and a member of our energy procurement team will be more than happy to assist and guide you.

## Terms and conditions

Supplier awarded to the framework agreement has agreed to and signed YPO's standard Terms and Conditions. These can be amended by the CA and supplier by mutual agreement to include additional terms to supplement the standard Terms and Conditions. A variation form is included in the standard Terms and Conditions document to allow customers and suppliers to amend any terms if required.

## Contact information

The YPO energy procurement team is always here to help. If you would like to discuss anything in greater length, have any questions regarding any of the information above or would simply like some guidance, please contact us at: **[energy@ypo.co.uk](mailto:energy@ypo.co.uk)** and one of the team would be more than happy to assist.